

Information

(or 'answers to frequently asked questions')

1. **Parking.** If you have requested a parking space, please report to the Main Porter's Lodge in Holywell Street where our Porters on duty will direct you to a space. A permit is enclosed with your tickets. Please display this on your dashboard and write your mobile number on it if you have one, so we may contact you in an emergency.
2. **Arrival.** You are asked to arrive via the Holywell Street entrance. Please do not drop off picnics by driving into New College Lane; such dropping off is reserved for disabled access and those with mobility problems.
3. **Picnics** Please bring your own. These may only be eaten in the cloisters, should be deposited there on the way in, and **MUST NOT** be brought into the venue. They can be left in the cloisters for collection after the performance, and you are welcome to continue eating there after the performance.
4. **Tables** A table with seats corresponding to your ticket order will be reserved for you in the cloisters. Your name will be on your table.
5. **Timetable** The cloisters are available from 4.30pm onwards. The garden will open at 6.00pm, followed by the opera at 6.30pm. There is a dinner interval of approximately 75 minutes. There is a pre-opera drink included in your ticket so please arrive in good time to settle yourselves, have a drink and purchase a programme should you wish.
6. **Dress code** There is no dress code on any evening; appearances range from old jeans (with rhinestone studs) to black tie to the outrageous.
7. **Disabled access** There is disabled access to the venue.
8. **Seating** There is numbered seating in both the garden and in the Chapel.
9. **Rain** If wet, the opera will be performed in the Ante-Chapel. The decision to play in or outdoors will be made by New Chamber Opera.
10. **Programmes** These will be on sale in the cloisters prior to the performance and at the beginning of the interval.
11. **Late arrivals** cannot be admitted to the venue until the interval although we will do our best to ensure that you see and hear the opera.
12. **Toilets** These are located in the Long Room on the far side of Front Quad. Please note that you should use them at the beginning of the interval and in good time before the start of the second half.
13. **Bring a blanket** even if the weather is warm. It can sometimes get chilly in the Garden in the second half in particular.
14. **Safety** whilst staff will be on duty to help, please take care when crossing New College Lane between the College and the Warden's Garden entrance. Cyclists often frequent this route.