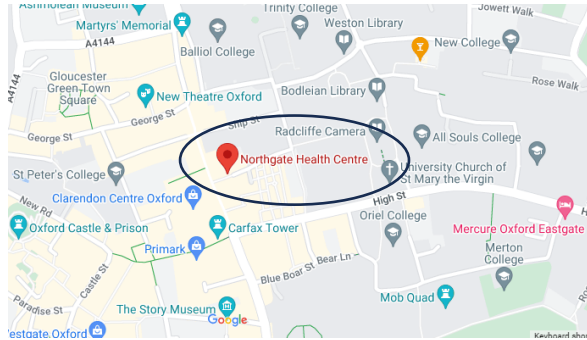


Northgate Health Centre



HOW TO ACCESS MEDICAL TREATMENT & SUPPORT FROM YOUR GP PRACTICE



FOR MEDICAL EMERGENCIES – CALL 999

Online consult with a GP via our website:



<https://www.northgatehealthcentre.co.uk/appointments>. Both clinical queries and administrative requests can be submitted through this form, which will then be reviewed by the triage team, and you will be contacted with a response. For certificates or letters please complete the Accurx form which can be found here: [Contact us about your request - Accurx Patient Portal](#)



Call the surgery on **01865 311 500** – you will be diverted to our friendly patient advisory team who will deal with your call accordingly. Routine appointments both telephone and face to face can be booked by our team. If your condition is urgent/serious and cannot wait for the next routine appointment, you will be placed onto the triage list. The request will be reviewed by our triage team, and you will be contacted with an appropriate appointment. Please ensure you have a UK phone number. **For repeat prescriptions please request this via the NHS app or pharmacy. We do not take prescription requests over the telephone.**



Attending the surgery – you are welcome to visit us at **15 Market Street, OX1 3EF** to book **routine appointments, request prescription or with any general queries**. We do not offer a walk-in appointment service so, if you have an urgent problem please telephone us. If you do present with an urgent problem you will be added to our triage list and your request will be reviewed by our team and you will be contacted by the practice later in the day with an appropriate appointment with one of our team.



NHS Pharmacy First (Boots, Woodstock Road Chemist) can prescribe for Sore Throat, UTI, Sinusitis and Emergency Contraception.